

Dear Sir / Madam

The objective of the Protection of Personal Information Act,2013 ("Popia) is to promote the protection of your personal information associated with your account.

All entities (private and public) processing personal information must comply with Popia and the Regulations as from 01 July 2021.

Imbuyiso Consulting& Collections fully complies to Popia to ensure that your personal information related to the account is processed, updated and stored securely.

The protection of your identity and account related information is not only a legal obligation to us but a business imperative as well.

We trust that we can assist you in resolving the matter of the outstanding amount due to our client.

Kindly contact us on 012 762 0300 and let us discuss equitable solutions to resolve your account.

Alternatively, you can e-mail us on the below details.

1. Absa Cheques& Loans: Lucy Moalusi - lucym@imbuyiso.co.za
2. Nedbank MFC: Theunis Botha - theunisb@imbuyiso.co.za
3. SBSA Home Loans: Theunis Botha - theunis@imbuyiso.co.za
4. SBSA Deceased Estates: Isaiah Methlape – isaiahm@imbuyiso.co.za

Looking forward to your communication.

Kind Regards

Chris Pierneef
Snr. Manager: Legal & Compliance
Tel Nr: (012) 762 0300
Fax Nr: (012) 460 2011
Email: chrisp@imbuyiso.co.za



Imbuyiso Consulting & Collections (Pty)Ltd. 832 Justice Mahomed Street, Muckleneuk, Pretoria. Information Officer: CJ Pierneef: chrisp@imbuyiso.co.za. We may have your personal information which was collected for purposes of debt collection. You have the right to request whether we hold your personal information and the right of access to and right to rectify information collected. You have the right to object to the processing of your personal information and you may request correction or destruction of your personal information .You have the right to lodge a complaint with the Information Regulator : info@justice.gov.za. The records of the Financial Institution we do work for will be updated. The personal information is held and required for the conclusion or performance to the contract with the Bank/ alternatively consent

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